

Cloud Engineer (Contract Agent Function Group IV)

CERT for the European Union Institutions, Bodies and Agencies

2020-07-13

Description of organisation & role

The CERT for the European Union institutions, bodies and agencies (CERT-EU) is looking to hire a Cloud Engineer to join its Engineering team.

CERT-EU's mission is to act the cybersecurity information exchange and incident response coordination hub for over 60 constituents spread across the European Union. It is a respected member of the cybersecurity community, working closely with national and governmental CERTs/CSIRTs, other international organisations like NATO and a wide range of industry partners.

The primary purpose of this role is the enlargement of CERT-EU's Engineering team, with a focus on Cloud services. The person we are looking for will participate in the Engineering projects and have a flexible mindset, with the will to take the lead on some of key projects as well support a highly technical group of IT experts in an international and collaborative environment.

Main Responsibilities

As part of his duties, the Engineer participates in the general set of tasks executed by the team, which include:

- Liaising with other teams as needed, contribute to the design, implementation, documentation and service delivery of cloud-based systems and services;
- Helping a varied portfolio of Customers with their Cloud on-boarding process ;
- Keeping abreast of developments in the field of Cloud computing and business-oriented Cloud services by following the major players on the market.

Essential qualifications, skills and experience

Graduate positions (such as the CA function group IV) require at least that you have completed university education (of three years).

The successful candidate will possess prior experience as a Systems and Networks Administrator / Engineer Systems and knowledge in the following domains:

- Business-grade Cloud computing offering, such as Microsoft Azure, Amazon AWS, or Google Cloud Platform;
- Windows Server, Linux and TCP/IP networks.

The candidate should also demonstrate the following skills:

- High level of customer-orientation and willingness to remain aware of customers' needs;
- Strong analytical and problem solving skills including the ability to deal with a large amount of information in a limited time;
- Ability to establish and maintain effective working relations with co-workers in an international and multi-disciplinary work environment;
- High degree of commitment and flexibility;
- Excellent communication skills in English, both orally and in writing.

Desirable qualifications, skills and experience

The ideal candidate will possess some, or all, of the following:

- Strong scripting skills (PowerShell, UNIX shells) and/or knowledge of a programming language;
- Database engine and query language;
- Official certification in a server operating system, TCP/IP networking, a virtualization platform;
- Official certification related to a Cloud computing platform;
- Experience in delivering trainings or presenting technical solutions outside one's team.